



### YOUR PERKS EXPLAINED



# CONTENTS



|              | <u>About</u>       |
|--------------|--------------------|
|              | <u>Logging in</u>  |
|              | <u>Your Perks</u>  |
|              | <u>Retail</u>      |
|              | Travel & Leisure   |
| <b>%</b>     | <u>My Vouchers</u> |
|              | <u>Cinema</u>      |
|              | <u>Money</u>       |
| $\bigcirc$   | <u>Health</u>      |
| <br>@=Dp<br> | Discounted Gyms    |
|              | <u>Motoring</u>    |
|              | Customer Service   |





# ABOUT

We're excited to introduce you to your new perks platform, designed to bring you a variety of exclusive benefits, offers, and savings across a wide range of categories. Whether you're looking for discounts on shopping, travel, dining, entertainment, health & wellbeing services, financial support tools, or everyday essentials, this platform is here to help you save money and enhance your lifestyle.

Accessible anytime, anywhere, across desktop and mobile, your perks are just a few clicks away. Enjoy seamless access to a diverse range of benefits tailored to your needs, with new offers and features regularly updated to ensure you're always getting the best experience.

This user guide will walk you through everything you need to know, how to access and redeem your perks, navigate the platform, and make the most of the available benefits.

Take a look around, explore the perks on offer, and start enjoying the savings and rewards at your fingertips. If you have any questions, support is always on hand to help.





# LOGGING IN



You will receive an email containing your unique activation code and links to the Web App, Android App, and iOS App. Be sure to check your inbox (and spam folder just in case) for this important email.

Click the link in the email to access the platform or app, where you can create your account. You can sign up using:

- ✓ Your email & password
- ✓ Google login
- $\checkmark$  Social media accounts

Once you have successfully registered, you will receive an automatic 'Welcome' email with helpful information on navigating the portal, accessing the knowledge base, and reaching customer support if needed.

After logging in, you can seamlessly access your account across all devices—desktop, tablet, and mobile—using the same login details.

For the best experience, download the mobile app to access your perks anytime, anywhere.

If you have any questions or need support, help is always available.



#### Account Settings



YOUR DETAILS

| Firstname |        |
|-----------|--------|
| User      |        |
| Lastname  |        |
| User      |        |
|           | Update |

#### YOUR COMMUNICATION DETAILS

| Email Address  |        |
|--|--------|
| 1 agree to receive email offers and communication                            |        |
| I agree to receive push notifications for service information and offers     |        |
| ] give permission for cookies to be used for tracking and analytics purposes |        |
|  | Update |

You can manage your preferences and personal details in the account settings.



# YOUR PERKS

Ľl

XX

D

Ŵ

<u>ب</u>

**Retail** - discounts from hundreds of popular brands

Travel & Leisure - discounts on luxury experiences, dining, entertainment and more

Financial Wellness - Protection, financial advice and everyday financial tools

**Cinema** - offers from a range of nationwide cinemas

Fuel Card - discount Fuel Card offering savings at most UK petrol stations

**Benefits** - Featured popular products, services and experiences from a range of providers

Health & Wellbeing - A holistic suite of mental and physical wellbeing solutions

**Reward** - celebrate achievements and boost engagement (App only)

Social Purpose - drive social impact with purpose-driven perks like charity and volunteering

**Sustainability** - from cycle-to-work schemes to tree planting, perks that make an impact

Bespoke Perks - Industry specific perks and your own custom benefits



# RETAIL



Enjoy incredible savings at hundreds of top retailers, from high-street favourites to luxury brands. Whether you're shopping for fashion, electronics, home essentials, or gifts, our platform gives you access to exclusive discounts and money-saving vouchers.

Users can access their discounts in two simple ways:

✓ Unique Discount Codes – Simply use the code directly from the platform and apply it at checkout with the retailer.

✓ Discounted Vouchers – Purchase a voucher in our platform, at a reduced price, where the discount is applied instantly at the time of purchase.

All payments on our platform are securely processed and powered by Stripe, giving you a fast and reliable checkout experience.

Once you purchase a voucher, it will appear in your 'My Vouchers' section within minutes, ready to use. For added convenience, you can add your vouchers to Apple Wallet via the app, keeping them easily accessible whenever you need them.

### Buy a discounted gift card



### Use a discount code





# TRAVEL & LESUIRE

With hundreds of popular brands to choose from, enjoying travel & leisure savings has never been easier. Whether you're looking for discounted hotels, entertainment, or dining experiences, our platform gives you instant access to great deals.

Users can access their discounts in two simple ways:

✓ Unique Discount Codes – Simply use the code directly from the platform and apply it at checkout with the retailer.

✓ Discounted Vouchers – Purchase a voucher in our platform, at a reduced price, where the discount is applied instantly at the time of purchase.

All payments on our platform are securely processed and powered by Stripe, giving you a fast and reliable checkout experience.

Once you purchase a voucher, it will appear in your 'My Vouchers' section within minutes, ready to use. For added convenience, you can add your vouchers to Apple Wallet via the app, keeping them easily accessible whenever you need them.



Italian dishes with fresh authentic tastes. With a passion for the details and a love of Italy at our heart and soul, we're stylish, warm, and obsessed with great food and Italian ingredients





### **MY VOUCHERS**

4 BACK HOME





The homepage gives you a quick and personalised overview of your favourite vouchers and total savings over time. With everything visible and clear, it's easier than ever to stay on top of your benefits and maximise your savings.

#### **My Favourite Vouchers**

FREE DISCOUNTED GYM MEMBERSHIPS

VIEW NOW



FREE 24/7 GP SERVICE FINANCIAL WELLNESS **VIEW NOW** 

Each time a purchase is made, you'll receive an automatic confirmation email. Once you purchase a voucher, it will appear in your 'My Vouchers' section within minutes, ready to use. For added convenience, you can add your vouchers to Apple Wallet via the app, keeping them easily accessible whenever you need them.



### **My Savings**





### CINEMA

Users can access exclusive savings at major cinemas, including Odeon and Cineworld, with discounts of up to 40% on peak box office prices through our affiliate providers.

Alongside discounted tickets, users can also save on annual passes, food, and drinks, making every trip to the cinema even better value. Whether it's the latest blockbuster or a family movie night, enjoy the big screen for less!

✓ Discounted Vouchers – Purchase a voucher in our platform, at a reduced price, where the discount is applied instantly at the time of purchase.

۰



Founded back in 1930, ODEON is the largest and best-known cinema chain in the UK and Ireland. And, famous the world over, ODEON Leicester Square has hosted over 700 of Europe's biggest film premieres since the 1930s.



Type: Gift Card Minimum Load: 5 Maximum Load: 100 Allowed pence?: Yes Discount: 4 % Choose the amount you want to purchase:

Enter Amount (£)





### 10% off



### **PAYSHIELD**

### MONEY

### Free Will Writing Service

All users have access to a free will writing service, provided by expert advisors. This service can be booked directly through the portal or app, either by phone or via an online form. Every will is professionally written and fully advised, ensuring users receive expert guidance at no cost.

### Life Insurance & Personal Accident Insurance

We can help users find the right Life Insurance & Personal Accident Insurance, ensuring financial protection for themselves and their loved ones. Our independent brokers specialise in policies tailored for contractors and selfemployed workers, providing peace of mind in case of injury or unexpected loss.

### Home Insurance

Users can protect their home with home insurance designed to fit their needs. Get a quick home insurance price in 30 seconds, without any hassle.

### **Free Retirement Forecasting**

This personalised cashflow service helps you understand when you could retire based on your current financial situation. Simply complete the form, and a qualified Independent Financial Advisor (IFA) will review your details and provide a cash flow model within 48 hours - completely free!



### **PAYSHIELD**



### **Contractor Mortgage Deals**

We work with specialist mortgage providers who understand the unique challenges faced by contractors and self-employed workers. Unlike high street lenders - where call centre and branch staff often lack training in contractor income structures - our expert brokers take a different approach.

#### **Income Protection Insurance**

Our independent brokers offer Income Protection Insurance designed for contractors and self-employed workers, providing tailored cover to safeguard your income if you're unable to work.

### **Private Medical Insurance**

Our independent brokers provide Private Medical Insurance tailored for contractors and self-employed workers, ensuring fast access to quality healthcare when you need it.

### **Credit Score**

Easily track your progress and get clear, personalised insights on how to keep your credit score moving in the right direction.

#### **Investment & Pension Advice**

Users can book a free initial consultation with a qualified, independent financial adviser (IFA) to assess their financial goals and retirement plan. All our IFAs are FCA regulated, ensuring expert, unbiased advice tailored to their needs.

### HEALTH



### **Employee Assistance Programme**

Our Employee Assistance Programme (EAP) provides 24/7 confidential access to expert guidance and counselling, whenever and wherever it's needed.

Users can access support through phone, live chat, email, or video, with a range of flexible counselling options including **6 free counselling sessions**.

### What's Included?

- Professional Counselling 6 free sessions
- Specialist Advice Expert help with legal, financial, and wellbeing concerns
- Online Resources Webinars, CBT tools, and self-help materials
- Flexible Access Choose a therapist based on your needs, specialisms, and preferred intervention level.



#### Virtual **GP**

Whether you need medical advice, a prescription, or a referral, you can speak to a practising UK-based GP at a time that suits you, without long waiting times or the need for in-person appointments. Access our network of 250 GMC-registered GPs.

How It Works:

- telephone helpline.
- referrals where necessary.

• Book an appointment online via our web app or through our 24/7

• Choose between a video call or telephone consultation with a GP-a ppointments are typically available within 24 hours.

• Get the care you need, including private prescriptions, fit notes, and





### **Health Cash Plans**

Take care of your health without the financial worry. Our Health Cash Plans help cover the cost of everyday medical expenses, ensuring you and your family get the care you need while saving money.

#### How it works:

- Claim Back Expenses Get money back on routine healthcare costs, including dental, optical, physiotherapy, and more.
- Fast Claims Processing Most claims are paid within 24 hours.
- Free Cover for Children Your children are included at no extra cost.
- Flexible Monthly Plans Choose from four plan options to find the perfect fit for you and your family.

### **Vision Express**

Our users get 30% off at vision express, the leading global retailer, delivering high quality and affordable eye care.

### Life Insurance & Personal Accident Insurance

We can help users find the right Life Insurance & Personal Accident Insurance, ensuring financial protection for themselves and their loved ones. Our independent brokers specialise in policies tailored for contractors and selfemployed workers, providing peace of mind in case of injury or unexpected loss.

### Health & Wellness Discounts

Users can enjoy discounts on top health and wellness brands, making selfcare more affordable. From massage therapy and spa days to holistic wellbeing services, there are plenty of ways to relax and recharge.



# DISCOUNTED GYMS

Users can access savings on gym memberships over 3,800 gyms, health clubs, leisure centres, and fitness studios across the UK and Ireland. Whether they're new to fitness or regular gym-goers, they can find a membership that suits their needs at a lower cost.

For even more flexibility, users can also save on digital fitness subscriptions, allowing them to work out anytime, anywhere. From in-gym training to at-home workouts, staying active has never been more affordable.





















PELOTON

Fiit



# FUEL CARD

Our FREE Discount Fuel Card helps users cut costs at the pump, with guaranteed savings of up to 3p per litre on standard fuel at most major fuel stations. Whether for business or personal use, this card offers a simple way to manage fuel expenses while reducing the impact of rising fuel prices.

How it works:

- Guaranteed Fuel Discounts Save up to 3p per litre at thousands of locations.
- Weekly Invoicing Receive a single, itemised invoice for easier expense tracking.
- Advanced Management Dashboard Locate stations, manage cards, and monitor usage.
- Extensive Network Accepted at 65,000+ UK filling stations, covering 97% of the UK, including major brands and supermarkets.



### **PAYSHIELD**

# MOTOR ASSIST

Car insurance doesn't always cover everything, leaving drivers exposed to unexpected costs and hassle after an accident. That's where Total Motor Assist (TMA) comes in—providing essential support that fills the gaps in standard motor insurance and breakdown cover.

As part of our offering, users get 6 months of TMA free, giving them access to expert assistance, free vehicle recovery, and claims support without needing to make an insurance claim.

With free vehicle recovery, expert guidance, and claims support, you avoid the stress of navigating repairs, arranging recovery, or dealing with unexpected expenses.

How it works:

- 6 Months Free Access Enjoy all the benefits at no cost.
- Free Vehicle Recovery Immediate assistance after an accident, so you're never left stranded.
- No Insurance Claims Required Get help without affecting your motor insurance policy.
- Expert Advice & Support Dedicated assistance to guide you through the claims process.
- Avoid Unexpected Costs No out-of-pocket expenses while waiting for insurance reimbursement.



# CUSTOMER SERVICE



You can easily access support whenever you need help, ensuring answers to any technical questions or issues. Our dedicated team is always on hand to assist you - reliable support from experts who know the platform inside out.

You can also explore our extensive Knowledge Base, including step-by-step guides, short videos, and FAQs to help you navigate the platform with ease and make the most of your perks.

To access support, simply click the Support or Knowledge Base tabs in the portal or app." Correction: "To access support, simply click the 'Support' or 'Knowledge Base' tabs in the portal or app.

### **PAYSHIELD**







We work with a wide network of trusted providers to bring users a carefully curated selection of exclusive offers across a variety of categories. From retail and travel to experiences, education, and entertainment, our platform is designed to deliver high-value, tailored perks that truly make a difference.

You can enjoy unique discounts and benefits that aren't available to the average person. Whether it's saving on shopping, booking a getaway, accessing top-tier entertainment, or investing in personal development, we provide a diverse range of offers to suit every lifestyle.

